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**THE BULWELL
ACADEMY**
*Creative
Education
Trust*

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Dear Parents and Carers

I write to thank you for your prompt support in providing permission for your child to be sent home today, and to offer more information on this highly unusual situation.

The water system was checked, as it is normally, on the weekend prior to the school opening on Monday, and was working as expected.

We were only alerted to the issue at the beginning of the school today. Upon investigation, it was a fault to the Academy's management system and an engineer was called promptly. A water pump was not working and therefore the school's water pressure had dropped so significantly as to stop the flow of running water throughout the school.

Once alerted, we had little choice but to make the decision to close due to health and safety reasons. The kitchen could not function, toilets were at risk of not flushing, and there was no running water for pupils and staff meaning no access to drinking water.

I can only apologise again. Having had periods of disruption last term, the decision to close was unfortunate and disappointing and one which was not taken lightly.

Pupils dealt with the situation well and contacted parents/carers when asked to, whilst the attendance and pastoral teams also contacted parents. In all instances, pupils were able to show text messages from parents to staff, or on many occasions, staff spoke to parents before students were permitted to leave.

Thanks for your understanding of this matter. We are looking forward to a better start to the day tomorrow when school re-opens.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Chris Keen', with a stylized flourish at the end.

CHRIS KEEN
EXECUTIVE PRINCIPAL