



**THE BULWELL
ACADEMY**
*Creative
Education
Trust*

11 November 2025

Dear Parents and Carers,

Parent Survey Feedback Summary

A heartfelt thank you to the 198 families who completed the Edurio survey at the end of last academic year. Your feedback is invaluable in helping us celebrate what's working well and identify areas for improvement.

What You Told Us We're Doing Well

- **Digital Access:** 94% of families say their child can access the internet at home—a strong foundation for digital learning. You can find our [homework policy here](#) and access homework via the [Arbor Parent](#) app.
- **Clubs and Enrichment:** 88% of parents are satisfied with after-school and lunchtime clubs—Bulwell Boost is a real strength! If your child hasn't signed up yet, please encourage them to do so. View the [Bulwell Boost](#) Bulwell Boost timetable and sign your child up via Arbor Parent.
- **Attendance Communication:** 86% feel well-informed about their child's attendance—thank you for recognising our efforts in this area.
- **Home Learning Support:** 78% of parents are interested in receiving tips to support learning at home—look out for our Key Stage 3 and Key Stage 4 Success Evenings.
- **Confidence in Supporting Learning:** 73% feel confident supporting their child's learning—a testament to our shared commitment to education.

Areas We're Working On

1. Acting on Parental Feedback

Only 33% of parents feel their feedback makes a difference. We want to change that.

What we're doing:

- Launching a “**You Said, We Did**” section on our website to show how your feedback leads to action.
- Redefining our **Parent Voice Group**, which will meet termly to review feedback and shape school improvement. Interested? Contact Emma Worker-Simpson at emma.worker-simpson@bulwellacademy.org.uk.



2. Supporting Social Development

41% of parents feel informed about their child's social progress. We know how important this is.

What we're doing:

- Tutors now call home every Tuesday—an ideal time to ask about your child's social development.
- Parents' evenings will include a **social wellbeing update** alongside academic progress. This will be achieved by the ability to now book an appointment with your child's tutor.
- Working with our Community Hub and Mental Health Support Team to offer workshops and drop-in sessions on friendships and wellbeing.
- Introducing **Wellbeing Wednesdays** as part of our new tutor programme.
- Providing additional support through our SEND team and external agencies. For more information, contact **Anita Wall (SENDSCO)** at anita.wall@bulwellacademy.org.uk. Look out for SEND Marketplace events on our social media and website.
- We have 6 dedicated **ELSAs** (Emotional Literacy Support Assistants), a **school counsellor**, and work with **external counsellors** twice a week.

3. Improving Communication Around Progress

Just 46% of parents find it easy to discuss their child's progress. We're making this simpler.

What we're doing:

- Clear contact routes for academic and pastoral concerns are available on our website: bulwellacademy.org.uk/pastoral. This information was also sent by email in September.
- Flexible meeting options—phone, online, or in-person—to suit your needs.
- For quicker responses, email your child's **Director of Achievement**. You can find their emails in the Communications section on our website: [The Bulwell Academy - Pastoral Team](#)

We truly value your views and want you to stay involved. If you'd like to contribute further, please contact emma.worker-simpson@bulwellacademy.org.uk.

Kind Regards,

Emma Worker-Simpson

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